

## OUR MEMBERS SAY IT BEST!



“I joined the ICS Health Home because I know that if I am in danger of losing my benefits for any reason, ICS will be there to help. ICS knows my disability and will fight to help me get what I need.”

Anne-Elizabeth Straub



“A lot of medical professionals just see me as a failure. People at ICS don't. ICS should be the model for how caring for people with disabilities is delivered.”

Barbara “Bobbi” Linn

LEARN MORE ABOUT

THE ICS HEALTH HOME

 646.653.6230

 [CommunityEngagement@icsny.org](mailto:CommunityEngagement@icsny.org)

 [www.icsny.org](http://www.icsny.org)

Independence  
care system



ICS Health Home

Independence, your way.

## HAVE A PHYSICAL DISABILITY? ICS CAN HELP!

Getting the services, equipment, and supplies you need can be challenging. Independence Care System (ICS) can help!

Since 2000, ICS has supported the health, mobility, and independence of New Yorkers with physical disabilities and chronic health conditions. The ICS Health Home, the first and only specialized health home program designated by New York State to serve adults with physical disabilities, helps you get what you need.

Our goal is to keep you healthy, out of the hospital, and living in the community so you can live your life fully!

Funded through Medicaid, our program costs nothing to join and you can keep your MLTC services, doctors, and aides.



## HOW CAN ICS HELP?

People with physical disabilities and chronic health conditions have unique needs. We personalize each member's care plan to meet those individual needs.

### OUR BENEFITS AND SERVICES

#### CARE COORDINATION

We coordinate your care so you do not have to. We work with your MLTC plan, if you have one, and doctors to ensure you get needed

#### UNMATCHED WHEELCHAIR EVALUATIONS

On A Roll, our community-based outpatient seating and mobility clinic, helps you get a customized wheelchair/scooter or other equipment.

#### DISABILITY EXPERT CARE

Our focus is keeping you healthy! We work with you to prevent common conditions like pressure ulcers and infections (urinary tract, respiratory, etc.)



#### BENEFIT COUNSELING

We help in identifying benefit programs, like housing or food assistance, that keep you independent.

#### ACCESSIBLE PROVIDERS

We connect you to accessible medical providers who understand your disability.

#### CARE TRANSITIONS

If you end up in the hospital, we work to get you home as quickly as possible, ensuring you understand your diagnosis and prescriptions so you stay healthy and at home.

#### MEMBER PROGRAMS

Join us for fun, healthy activities to get you out of the house and make friends!