

September 27, 2013

IMPORTANT NOTICE:

Dear VENDOR:

As noted in our two previous communications, as of **October 1st, 2013** all Independence Care System (ICS) claims should be sent to our new claims processing vendor, **Productive Processing Inc. (PPI)**. All paper claims that are mailed to our previous claims processor, Tri-State Benefit Solutions (TBS), will be forwarded to **PPI** for a limited time only. **All electronic (EDI) claims sent to TBS after October 1st, 2013, will be denied.**

The address where all the paper claims should be mailed to is:

Productive Processing Inc., c/o ICS
P.O. Box 608
Black Earth, WI 53515-0608

All EDI claims should be submitted via **MD-Online**, using ICS's new Payer ID: **13396**. PPI is expected to finalize an EDI claims submission option with **Emdeon** by October 7th. If you have any questions, please call the PPI Customer service number at **877-585-1131**.

We look forward to a continued successful relationship with our providers and serving our members in the best manner possible.

Sincerely,

Ismael Perez

Ismael Perez
Vice President, Finance
Independence Care System



Administrative Office:

257 Park Ave. South, 2nd Floor
New York, NY 10010

Member Centers:

25 Elm Place, 5th Floor
Brooklyn, NY 11201

400 East Fordham Road, 10th Floor
Bronx, NY 10458